

Messaging Privacy Policy

Effective Date: 6.10.25

We respect your privacy and is committed to protecting your personal information. This Privacy Policy explains how Vogel Holding Inc. Companies collect and uses information about you when you opt-in to receive SMS messages from us.

Information We Collect

When you opt-in to receive SMS messages, we collect:

- Consent to send SMS messages
- Phone Number, Email, Information provided by customer

How We Collect Your Information

We may collect your information directly from you, such as when you complete a form or contact us or automatically, such as when you interact with our website.

How We Use Your Information

We use your information to:

- Send you the SMS messages you've opted to receive
- Provide updates- Via opt in for mobile alerts on a consent form, this form is via the bills or through a form on our website. A note will be added variable 13 telling us you opted in.

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you.

To Whom We Disclose Your Information

We do not share your personal information, phone number, or SMS consent opt-in data with third parties or affiliates for marketing or promotional purposes.

Protection of Information

We take steps to protect your information against unauthorized use or disclosure.

Updates

We may periodically update this privacy policy. If we make material changes that have a substantive and adverse impact on your privacy, we will provide notice on this website prior to the change becoming effective. We encourage you to periodically review this page for the latest information about our privacy practices.

How to Contact Us

You can reach us by texting the word HELP for support to 724-625-1511. You may also contact us directly at 724-625-1511